

Note: This plan is designed to address local community COVID risk and respond proportionally.

Date	Version	Changes
20.8.20	2.1	Reformatted from v1.6, No changes, formatting only
21.8.20	2.2	Resident's with unconfirmed Flu like symptoms added to assessment criteria
25.9.20	2.3	New public health order links, children and students

RAC COVID-19 Service Delivery Phasing Plan	Level 1 CRITICAL	Level 2 Major	Level 3 Moderate	Level 4 Minor	Level 5 Minimal.
	30+ new cases locally* in past 14 days <b>Full Lockdown COVID-19 confirmed</b>	2 to 30 new cases in the past 14 days locally OR residents with flu like symptoms	0-1 new cases locally in past 14 days AND 1 or more new cases locally in the past 30 days	No new local cases in the past 30 days	No new cases in NSW / ACT past 30 days
Public Health Orders	Remain in place for all jurisdictions				
Visitor Bookings	No Visitors	Essential Visits only – see details below.	Required for all social visits <ul style="list-style-type: none"> <li>2 Hours per day – 1 visitor</li> <li>In room visits only</li> <li>Max 10 % visitors to resident ratio at a time e.g. 50 residents: 5 visitors at a time</li> <li>Saturdays 10-2pm</li> <li>Mon - Fri 10 -4pm</li> </ul>	Required for all social visits <ul style="list-style-type: none"> <li>2 hours per day and includes 2 visitors</li> <li>In room visits only</li> <li>Max 15 % visitors to resident ratio at a time e.g. 50 residents: 8 visitors at a time</li> <li>Sunday &amp; Saturdays 10-2pm</li> <li>Mon - Fri 10 - 4pm</li> </ul>	Required for all social visits <ul style="list-style-type: none"> <li>Includes 2 visitors no time restriction</li> <li>In room visits only</li> <li>Max 20 % visitors to resident ratio at a time e.g. 50 residents: 10 visitors at a time</li> <li>Sunday &amp; Saturdays 10-4pm</li> <li>Mon - Fri 10 - 5pm</li> </ul>
Family support to residents e.g. assistance with	Not permitted	1 person, 2 hours per day	2 People, 2 hours per day	2 People, unrestricted	2 People, unrestricted

meals of behaviour management					
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\*Local= 20km Metro, 100km regional

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End of Life support visits	With approval from Public Health Unit	2 people, 2 hours per day	2 People, unrestricted	2 People, unrestricted – observing conditions of screening and infection control and social distancing	2 People, unrestricted – observing conditions of screening and infection control and social distancing
Visits require long distance travel	No access	2 people, 2 hours per day	2 People, unrestricted – observing conditions of screening and infection control and social distancing		
Children under 16	No access	No access	Approval on a case by case with facility manager approval and in accordance with screening assessment - pending no second wave and per risk assessment.		
Residents leaving the home	As required in discussion with home manager	As required in discussion with home manager - for medical type appointments	As required in discussion with home manager - for medical type appointments	Unrestricted but with expectation that resident will avoid larger gatherings and take infection control and social distancing precautions	
Health screening of all visitors and staff	Remains in place and includes temperature checking. Completion of Health declaration form				
Proof of Influenza Vaccination	Continues to be required and required by current legislation*				
Bus trips	Not available		Available where residents do not leave the bus		normal operations
Resident activities	In room only	Social distance up to 5 people	Social distancing up to 10 people	Social distancing up to 15 people	Social distancing up to 20 people max of 1 person to four square metres

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Social distancing in the home	Remains in place				
Infection control practice remains vigilant	Remains in place Staff must wear L2 surgical masks	Remains in place, staff and visitors may need to wear L2 surgical masks	Remains in place		
Contractors and service access	No access	Healthcare contractors only	Musician, other lifestyle and chaplain services		normal
Volunteers	No Access	No Access	Normal meetings conditions of screening and infection control and social distancing	Normal meetings conditions of screening and infection control and social distancing	Normal meetings conditions of screening and infection control and social distancing
Site Events	No events	No external visitors	No external visitors	No external visitors	Review local risk and consider on a case by case basis. Approval form RM
Health Contractors	Access with manager approval – critical contractors only	Access with manager approval	Normal arrangements		
Café Access	Closed		Cafés can open to internal residents (RAC & RV), staff and approved visitors		Cafes can open as normal to external visitors

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Food & Gifts	In arrangement with the facility manager		Food and gifts are available to be delivered to the home		
Student Placements	Not available		Can commence health declaration form completed. Max 4 students		
Prospective residents	No Access	Booked appointments			
Social Support Groups	Only via technology. No face to face groups permitted.	Only via technology. No face to face groups permitted.	Face to face permitted with social distancing up to 5 people total max of 1 person to four square meters	Face to face permitted with social distancing up to 12 people max of 1 person to four square meters	Face to face permitted with Social distancing up to 20 people max of 1 person to four square meters
Social distancing in the home	Remains in place	Remains in place	Remains in place	Remains in place	Remains in place

### Current Public Health Orders

NSW: [https://www.legislation.nsw.gov.au/file/Public%20Health%20\(COVID-19%20Aged%20Care%20Facilities\)%20Order%20\(No%203\)%202020.pdf](https://www.legislation.nsw.gov.au/file/Public%20Health%20(COVID-19%20Aged%20Care%20Facilities)%20Order%20(No%203)%202020.pdf)

ACT: <https://legislation.act.gov.au/View/ni/2020-363/current/PDF/2020-363.PDF>

### Notes:

- Visitor health declarations are scanned and stored for 6 months
- \*Note some visitors may be able to obtain an exemption. Those will exemption who have not had a fluvax may attend the service but must wear a mask and gloves while onsite