

Note: This plan is designed to address local community COVID risk and respond proportionally.

| Date | Version | Changes |
|------------|--------------|---------|
| 30/07/2020 | New document | |

| RAC COVID-19 Service Delivery Phasing Plan | Level 1 CRITICAL | Level 2 Major | Level 3 Moderate | Level 4 Minor | Level 5 Minimal. |
|--|---|---|---|---|--|
| | 30+ new cases locally* in past 14 days Full Lockdown COVID-19 confirmed | 2 to 30 new cases in the past 14 days locally | 0-1 new cases locally in past 14 days AND 1 or more new cases locally in the past 30 days | No new local cases in the past 30 days | No new cases in NSW / ACT past 30 days |
| Public Health Orders | Remain in place for all jurisdictions | | | | |
| Visitor Bookings | No Visitors | Essential Visits only – see details below. | Required for all social visits <ul style="list-style-type: none"> • 2 Hours per day – 1 visitor • In room visits only • Max 10 % visitors to resident ratio at a time e.g. 50 residents: 5 visitors at a time • Saturdays 10-2pm • Mon - Fri 10 -4pm | Required for all social visits <ul style="list-style-type: none"> • 2 hours per day and includes 2 visitors • In room visits only • Max 15 % visitors to resident ratio at a time e.g. 50 residents: 8 visitors at a time • Sunday & Saturdays 10-2pm • Mon - Fri 10 - 4pm | Required for all social visits <ul style="list-style-type: none"> • Includes 2 visitors no time restriction • In room visits only • Max 20 % visitors to resident ratio at a time e.g. 50 residents: 10 visitors at a time • Sunday & Saturdays 10-4pm • Mon - Fri 10 - 5pm |
| Family support to residents e.g. assistance with meals of behaviour management | Not permitted | 1 person, 2 hours per day | 2 People, 2 hours per day | 2 People, unrestricted | 2 People, unrestricted |

*Local= 20km Metro, 100 100Km regional

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| End of Life support visits | With approval from Public Health Unit | 2 people, 2 hours per day | 2 People, unrestricted | 2 People, unrestricted – observing conditions of screening and infection control and social distancing | 2 People, unrestricted – observing conditions of screening and infection control and social distancing |
| Visits require long distance travel | No access | 2 people, 2 hours per day | 2 People, unrestricted – observing conditions of screening and infection control and social distancing | | |
| Children under 16 | No access | No access | Not recommended - approval on a case by case with facility manager approval and in accordance with screening assessment - pending no second wave and per risk assessment | | Approval on a case by case with facility manager approval and in accordance with screening assessment - pending no second wave and per risk assessment. |
| Residents leaving the home | As required in discussion with home manager | As required in discussion with home manager - for medical type appointments | As required in discussion with home manager - for medical type appointments | Unrestricted but with expectation that resident will avoid larger gatherings and take infection control and social distancing precautions | |
| Health screening of all visitors and staff | Remains in place and includes temperature checking. Completion of Health declaration form | | | | |
| Proof of Influenza Vaccination | Continues to be required and required by current legislation* | | | | |
| Bus trips | Not available | | Available where residents do not leave the bus | | normal operations |
| Resident activities | In room only | Social distance up to 5 people | Social distancing up to 10 people | Social distancing up to 15 people | Social distancing up to 20 people max of 1 person to four square metres |

| RAC | Level 1 | Level 2 | Level 3 Moderate | Level 4 | Level 5 |
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| Social distancing in the home | Remains in place | | | | |
| Contractors and services access | No access | Healthcare contractors only | Musician, other lifestyle and chaplain services provide service | | Normal arrangements |
| Infection control practice remains vigilant | Remains in place Staff must wear L2 surgical masks | Remains in place- PPE maybe required | Remains in place | | |
| Contractors and service access | No access | Healthcare contractors only | Musician, other lifestyle and chaplain services | | normal |
| Volunteers | No Access | No Access | Normal meetings conditions of screening and infection control and social distancing | Normal meetings conditions of screening and infection control and social distancing | Normal meetings conditions of screening and infection control and social distancing |
| Site Events | No events | No external visitors | No external visitors | No external visitors | Review local risk and consider on a case by case basis. Approval form RM |
| Health Contractors | Access with manager approval – critical contractors only | Access with manager approval | Normal arrangements | | |
| Café Access | Closed | | Cafés can open to internal residents (RAC & RV), staff and approved visitors | | Cafes can open as normal to external visitors |

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|-----|---------------------|------------------|------------------|------------------|--------------------|
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|---|---|--|--|---|---|
| Food & Gifts | In arrangement with the facility manager | | Food and gifts are available to be delivered to the home | | |
| Student Placements | Not available | | | Can commence health declaration form completed. Max 4 students | |
| Prospective residents | No Access | Booked appointments | | | |
| Social Support Groups | Only via technology. No face to face groups permitted. | Only via technology. No face to face groups permitted. | Face to face permitted with social distancing up to 5 people total max of 1 person to four square meters | Face to face permitted with social distancing up to 12 people max of 1 person to four square meters | Face to face permitted with Social distancing up to 20 people max of 1 person to four square meters |
| Social distancing in the home | Remains in place | Remains in place | Remains in place | Remains in place | Remains in place |

Current Public Health Orders

- [NSW: https://gazette.legislation.nsw.gov.au/so/download.w3p?id=Gazette_2020_2020-130.pdf](https://gazette.legislation.nsw.gov.au/so/download.w3p?id=Gazette_2020_2020-130.pdf)
- [ACT https://legislation.act.gov.au/View/ni/2020-281/current/PDF/2020-281.PDF](https://legislation.act.gov.au/View/ni/2020-281/current/PDF/2020-281.PDF)
- [QLD: https://www.health.qld.gov.au/system-governance/legislation/covid-19-emergency-response-act-2020](https://www.health.qld.gov.au/system-governance/legislation/covid-19-emergency-response-act-2020)

Notes:

- Visitor health declarations are scanned and stored for 6 months
- Some visitors may be able to obtain an exemption, those who have not had an influenza vaccine may attend the service but must wear a mask and gloves while onsite and meet only in the resident room