

15 August 2017

Hello,

**OPEN LETTER TO RESIDENTS, RELATIVES, STAFF AND SUPPORTERS  
OF RSL LIFECARE**

It is with some sadness, and pride, that I write to inform you of my impending resignation as Chairman of RSL LifeCare, effective 24 August.

I first joined the RSL LifeCare Board in 2001 and, apart from one year living abroad in the mid-2000s, have continued that service for 16 years with great passion.

RSL LifeCare is an extraordinary organisation, powered by extraordinary people. An overwhelming number of our residents have served our country in various theatres of war, a debt that Australia can never adequately repay.

As some of you are aware, my full-time job is as Deputy Secretary for Ageing Disability and HomeCare in the Department of Family and Community Services. In this role, I have been responsible for transitioning the NSW disability system into the new National Disability Insurance Scheme (NDIS) including transferring our disability services to the non-government sector. This task will essentially be concluded by November this year, concluding the need for a deputy secretary position.

This means I will be leaving the NSW public service in November this year, and I have decided to take the opportunity to pursue a two year post-graduate degree in the United States with my wife early in the new year.

Of course, this means I can no longer continue as RSL LifeCare Chairman, a responsibility that I have enjoyed immensely. I am proud to have played a small part in the organisation's remarkable growth and service delivery improvements to residents and clients over the last decade and a half.

I will formally tender my resignation at the RSL LifeCare Board meeting on 24 August, at which time the remaining Board members will elect a new Chair. I wish to thank my Board colleagues, management team and all RSL LifeCare staff who collectively are committed to the welfare of our residents, their safety and happiness.

Yours sincerely,



**JIM LONGLEY**  
*Chairman*