

## Chairman's Statement

Dear clients, families, staff and supporters

On behalf of RSL LifeCare, I welcome the release of the Report of the Public Inquiry under the *Charitable Fundraising Act 1991* (NSW).

The Board and management will carefully review the findings and recommendations contained in the Report and will be enthusiastic in working towards ensuring that those relevant to RSL LifeCare are implemented.

RSL LifeCare has already advised the Minister for Innovation and Better Regulation that it consents to the additional conditions imposed on its fundraising authority, as recommended in the report.

These additional conditions establish a clear pathway for RSL LifeCare to resume fundraising activities in a manner which will be compliant with the NSW Charitable Fundraising Act.

We are committed to ensuring this occurs promptly and will keep you updated with our progress. We understand that RSL LifeCare's voluntary suspension of all fundraising activity has caused concern to many of our residents and their families. I look forward to confirming that appropriate arrangements are in place so that these valued activities can resume.

I am proud of the co-operation provided by RSL LifeCare's Board, staff and legal advisors with the investigation process. The process of renewal embraced by RSL LifeCare during this time, although challenging, has seen additional substantial improvements to our corporate governance arrangements and business systems.

RSL LifeCare remains committed to providing high quality care and services to older people and veterans. We are proud of the passion and commitment of our staff. We look forward to further implementing a change program that supports a culture of best-practice, compliance and innovation.

Yours sincerely



**ANDREW CONDON**  
*Chairman*

12 February 2018

For further information, please make contact on 0447 580 917 or by email [rsllifecaremedia@rsllifecare.org.au](mailto:rsllifecaremedia@rsllifecare.org.au)